Period:April 2022

Friends & Family Survey RESULTS & ACTION

No. of Surveys: 13

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	13	1	0	0	0	0	13
Extremely Likey	12	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0		0	0	
Extremely unlikely	0	0	0	0		0	
Don't Know	0	0	0	0	0	0	

Comments, Feedback & Actions:

Likely CommentsGood service. Always quick appointments.** ** Extrely Likely Comments **Because GPs are very good and the staff is very helpful.**I am very happy with the surgery because We Always have been looked after well and treated well.**I am extremly happy here. GPs look after my family and givemedicine to get better. Any time I need appointment I get it. Thank you**Give good treatment. GPs very good.**Because my doctor is super good, has been my doctor for a long time.**Helpful & solve every problem when needed. With both GPs, Receptionists and Practice Nurse.**For looking after and treating. For Both GPs, Practice Receptionists and Practice.**When come seen immediately. Doctors treatment is extremly good. Staff behave very nicely.**I am very happy because whatever my requirements are medicines and treatment is given in timely order. I am treated well here by everyone.**I am happy with GPs they care and give good treatment. I live far but will not change my doctor. I am also feeling much better after GP advice. And very happy as I am referred to community and community team contacted me. I feel much better now. Thanks.**.I am very happy. I have no problem. I see doctor. My doctor is very friendly and good.**Because you all are very good and doctors are very good.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.